**Matthew Gibson**

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##### PROFESSIONAL PROFILE

Dedicated Computer Science Major with excellent analytical skills and information technology experience. Proactive in learning and implementing modern solutions and adept at troubleshooting technical issues resulting in quick resolutions.

##### IT COMPETENCIES

**Systems:** Windows, Windows Server, Mac OS, Linux

**Software:** Active Directory, SolarWinds, ServiceNow

**Languages:** Java, SQL, HTML, CSS, JavaScript, Powershell

**Certifications:** CompTIA Security +, CompTIA Network +, CompTIA A+, Google Cyber Security Professional

## PROFESSIONAL EXPERIENCE

**Technical Analyst –** *HCA Healthcare* | Blacksburg, VA April 2023 - present

Ensure the stable operation of computer hardware, software systems, and network infrastructure, including routers, switches, servers, and VOIP telephony. Install, deploy, support, and maintain all IT infrastructure and virtual application environments.

* Monitor all systems and traffic to ensure maximum availability, performance, and response rates.
* Work with Project Managers to plan, document, and deliver projects effectively in a timely manner.
* Diagnose and provide root cause analysis for deliverability issues, application, hardware, network, and O/S issues.
* Coordinate the design, implementation, operation, and maintenance of email systems and networks.
* Create and maintain high-quality documentation of all relevant specifications, systems, and procedures.

**Validation Technician –** *FoxGuard Solutions* **|** Christiansburg, VA April 2021 – February 2022

Managed air-gapped domains of virtual machines, patching devices, and validating application functionality.

* Performed duties as a member of the validation team.
* Documented all findings during and after validation.
* Deployed and supported Symantec Client Security solutions.
* Built domains of virtual machines as test cases to represent field devices.

##### EDUCATION

**Bachelor of Science in Computer Science** June 2024

*Western Governors University* | Salt Lake City, UT

* Studies focused on Software Engineering, Relational Databases, and Computer Science
* Courses included IT Project Management, Computer Architecture, and Operating Systems

**Associate of Arts & Science in Engineering w/ Computer Science Specialization** Graduated: May 2023

New River Community College | Dublin, VA

* Studies focused on mathematics, computer science, and engineering principles
* Courses included Data Structures and Algorithms, Calculus I, II, and III, University Physics, and Principles of Engineering